Advising and Registration | Summer and/or Fall 2019
Preparing Mercer students for their academic future

Your Primary Academic Advisor
Locate your primary academic advisor’s name, e-mail, and office phone number via your MyMercer homepage in the “advisor” tile or search your advisor’s name on the Mercer Directory directory.mercer.edu. If you are a first-year student, your academic advisor is your UNV instructor. If you are a transfer student or sophomore, junior, or senior student who has fully declared your major, your academic advisor is an assigned advisor within your major department to help support your major course progression toward graduation. Copy your primary advisor’s information here:

Advisor’s Name: _____________________________  Advisor’s E-mail: _____________________________
Advisor’s Phone: _____________________________  Advisor’s Office Location: ______________________

Appointments with your Academic Advisor
Mid-March, you will receive an e-mail from the Registrar’s Office that confirms your academic advisor’s name and contact information and shares your registration date and time based upon your student status and earned credit hours. Meet with your academic advisor prior to your registration date to review your academic goals, discuss your desired courses for the upcoming semester, and remove your advising hold. To schedule an advising appointment, e-mail your advisor or locate their name under your “Network” via Starfish and choose a timeframe based upon availability.

Office of Academic and Advising Services
The Office of Academic and Advising Services’ advisors provide supplemental advising support to assist in your academic experience at Mercer.

Office Hours: M-F, 8:30-5:00  |  Contact: 478.301.2078
Penfield Hall Annex (along the side of Penfield Hall, above ROTC)
academicservices@mercer.edu  |  aas.mercer.edu

Appointments with Academic and Advising Services
You can schedule an appointment with an Academic and Advising Services advisor via Starfish by clicking on the “Academic and Advising Services” title, selecting your desired point of contact, and clicking on the tab next to their name to view their schedule and choose an available timeframe:

Mr. Tony Kemp, Senior Director of Academic and Advising Services  kemp_t@mercer.edu
Dr. Carol Bokros, Director of Pre-Health Professions Programs  bokros_c@mercer.edu
Amanda Carls, Director of New Student Programs  carls_as@mercer.edu

Learning Outcomes
Upon successful completion of an advising and registration cycle, you should be able to:
• Identify personal responsibilities in preparing for and following up to advising appointments;
• View and interpret evaluated transfer credit and earned credit via your unofficial transcript;
• Navigate University Catalog to identify your degree requirements;
• Create and maintain a personal academic plan;
• Develop an academic success plan based upon four-week and midterm instructor feedback;
• Utilize the Class Schedule to determine course offerings in both current and future semester(s);
• Discuss personal challenges and strengths in the classroom, assess what caused them and how to resolve them, and implement action plans to avoid pitfalls in the future;
• Apply the Orangeprint to your classroom experiences, co-curricular involvements, and academic, career, and personal goals;
• Arrange hands-on learning experiences outside the classroom through internships, study abroad, and experiential learning opportunities;
• Seek assistance from advising and registration resources to support your success at Mercer.

Required Materials
The following materials support your advising and registration process:
University Catalog
Utilize the University Catalog that matches your first year of enrollment (unless you have submitted the appeal form and been approved to study under another catalog). View an electronic copy on the Registrar’s website: registrar.mercer.edu/macon/catalogs.cfm.

Class Schedule and Open Seat Report
View archived, current, and future semester’s real-time class schedule(s) on the Registrar’s website: registrar.mercer.edu/macon/class-schedules.cfm. Select your desired term by clicking the appropriate radio button. To load all courses on one screen for easy viewing, scroll to the bottom of the chart and select “all” or click the excel document icon to export data into an excel document. View open seats in a course in the “# Seats Available” column.

Academic Planning Worksheet
Outline your transfer credit, general education requirements, major and minor coursework, and pre-professional goals while recognizing what should be achieved each semester as you work toward graduation requirements. Download the academic planning worksheet or electronic academic planning excel file on the Office of Academic and Advising Services’ website: aas.mercer.edu/for-students/creating-a-4-year-plan/.

Orangeprint
Use the Orangeprint as your four-year draft for building success throughout your college experience by integrating classroom experiences, co-curricular involvements, and academic, career, and personal goals. Download the Orangeprint on the Office of Academic and Advising Services’ website: aas.mercer.edu/for-students/orangeprint.cfm.

Unofficial Transcript
View your unofficial transcript, found on your MyMercer account under the “Self Help Center,” to identify your evaluated transfer credit (if applicable) and their Mercer equivalencies.

Transient Request Form
A student who wishes to take academic course(s) elsewhere and apply those credits toward a Mercer degree is considered a transient student. Students should complete a Transient Request Form, earn the signatures of their academic advisor and academic Dean, and submit to the Office of the Registrar for processing. More information on the transient student process on the Academic and Advising Services’ website: aas.mercer.edu/transient-student-process.cfm.

Registration Form
After identifying your desired and potential alternate courses for the upcoming semester as outlined by your academic plan, complete the Registration Form found on the Registrar’s website: registrar.mercer.edu/macon/forms.cfm. Take your Registration Form(s) to your advising appointment for review with your academic advisor.

Trial Schedule Worksheet
Outline your desired and potential alternate courses from your Registration Form into daily time blocks using the Trial Schedule Worksheet on the Registrar’s website: registrar.mercer.edu/macon/forms.cfm.

Web Registration Instructions
Follow the Web Registration Instructions on the Registrar’s website to assist with your MyMercer Online Registration process: registrar.mercer.edu/macon/registration-guide.cfm.

Online Registration Tutorial
Log in with your Mercer credentials to view the Online Registration Tutorial on the IT Helpdesk website: adminapps.mercer.edu/registration/

Additional Resources
The following campus offices and resources can provide additional assistance in your advising and registration process:

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<tr>
<th>RESOURCE/OFFICE</th>
<th>PURPOSE</th>
<th>PHONE</th>
<th>E-MAIL</th>
<th>WEBSITE</th>
<th>LOCATION &amp; NOTES</th>
</tr>
</thead>
<tbody>
<tr>
<td>ACCESS and Accommodation Katie Johnson, Director and ADA/504 Coordinator</td>
<td>Documents and advocates for students’ academic accommodations due to a disability</td>
<td>2778</td>
<td>johnson_kc</td>
<td>access.mercer.edu</td>
<td>CSC, Main Level</td>
</tr>
</tbody>
</table>
Advising Process: Student Responsibilities

Academic advisors provide you with the most accurate information available to them, and they work with you to create a realistic plan to accomplish your educational goals. However, the educational choices you make and the responsibility for knowing your degree requirements and fulfilling them in a timely and successful manner rests with you.

Prior to Advising

- Track your academic progress, paying close attention to any midterm reports that may impact your ability to pass any prerequisite coursework with a "C" or better and enroll in requisite course(s) in the summer and/or fall.
- Schedule an advising appointment with your academic advisor.
- Consider: should you/would you like to complete SU courses at Mercer or elsewhere. If elsewhere, review the transient student process online at: [aas.mercer.edu/transient-student-process.cfm](http://aas.mercer.edu/transient-student-process.cfm)
- Remove your Statement of Student Responsibility hold. Access your Statement of Student Responsibility via MyMercer’s “Statement of Student Responsibility” tile. Click on the link, read the form, and electronically sign your statement to remove your hold.
- Address any holds on your student account. View holds via MyMercer under the “Holds” tile. Your advisor will remove your advising hold. If other holds appear on your account, please contact the appropriate office to have it addressed prior to registration. Remember: students are unable to register for classes if holds remain on their student account.
- Complete any placement exams to determine proper placement in a math and/or foreign language course, if needed (and not previously completed). More information at: [aas.mercer.edu/for-students/placement-exams/](http://aas.mercer.edu/for-students/placement-exams/)

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</thead>
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<tr>
<td>Bursar</td>
<td>Oversees online payment plans, tuition bills, and any holds due to outstanding balance</td>
<td>478.301</td>
<td>bursar</td>
<td>bursar.mercer.edu</td>
<td>RYL, First Floor Office Hours: M-W, F 8:30-4:30 and R 8:30-1:00</td>
</tr>
<tr>
<td>Center for Career and Professional Development (CCPD)</td>
<td>Assists with exploring majors and pursuing internship and future employment</td>
<td>2863</td>
<td>ccpd</td>
<td>career.mercer.edu &amp; mercer.joinhandshake.com/login</td>
<td>CSC, Third Floor</td>
</tr>
<tr>
<td>Financial Planning</td>
<td>Serves as your point of contact as it relates to financial aid in attending Mercer</td>
<td>2670</td>
<td>Fill in for your point of contact: Your Fin Aid Advisor's E-mail:</td>
<td>financialaid.mercer.edu</td>
<td>CSC, Breezeway</td>
</tr>
<tr>
<td>Information Technology (IT) Helpdesk</td>
<td>Provides tech support (with the MyMercer system itself or your student login) during registration</td>
<td>7000</td>
<td>helpdesk</td>
<td>it.mercer.edu/student/contact_us.htm</td>
<td>Tarver, Second Floor Extended morning hours via e-mail and phone during FY and SO registration timeframes</td>
</tr>
<tr>
<td>Peer Advisors (PAs)</td>
<td>Serves as a valuable peer resource in-class Note: defer all advising questions as they relate to your academic plan to your assigned advisor</td>
<td></td>
<td>@live.mercer.edu</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Registrar’s Office</td>
<td>Enrolls students in classes and keeps academic records</td>
<td>2680</td>
<td>registrar</td>
<td>registrar.mercer.edu</td>
<td>LANG, First Floor Office Hours: M-F, 9:30-5:00</td>
</tr>
<tr>
<td>Student-Athlete Support Services Matt Brownback, Director of Student-Athlete Support</td>
<td>Provides academic support to all new student-athletes and returning students, if needed</td>
<td>2963</td>
<td>brownback_mm</td>
<td>arc.mercer.edu/student-athlete-affairs/</td>
<td>CSC, Breezeway within the Academic Resource Center (ARC)</td>
</tr>
<tr>
<td>Office of Student Success (OSS) Kelie Chastain, Director of Student Success</td>
<td>Assists with registration hold removal process and follow-up support post-registration</td>
<td>2657</td>
<td>studentsuccess</td>
<td>studentsuccess.mercer.edu</td>
<td>RYL, First Floor</td>
</tr>
<tr>
<td>Study Abroad Ashley Buchanan, Study Abroad Coordinator</td>
<td>Helps in exploring study abroad options</td>
<td>4444</td>
<td>buchanan_al</td>
<td>mercerabroad.com</td>
<td>RYL, Third Floor within the Office of International Programs</td>
</tr>
</tbody>
</table>

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• Use your Registration Form to outline your “Plan A” for preferred coursework (and alternate courses and sections) for the summer and/or fall semester. Repeat this process for a Plan B and Plan C, should your preferred coursework need to be adjusted. Use the Trial Schedule worksheet to avoid scheduling conflicts.
• If you are hoping to enroll in a class for which you’ve previously earned college credit, e-mail registrar@mercer.edu from your Mercer e-mail account to deny the credit and ask that the class be added back to your Online Registration cue of available courses to avoid challenges during registration.

During Advising
• Discuss any summer course options. Ask for assistance in completing the Transient Request Form, if needed.
• Review your tentative plans with your advisor. Ask for additional thoughts on appropriate courses.
• If possible, check potential classes/schedules for sections that are closed, time changes, etc.
• Keep a copy of your Registration Form(s) to know what you and your advisor have agreed upon.

After Advising
• If completing summer classes elsewhere, submit Transient Request Form to the Registrar’s Office for processing.
• Check and recheck Plan A, B, and C schedules for open seats via the Open Seat Report.
• Adjust your proposed schedule based on updates regarding available classes.
• Contact your advisor again if you discover that all of the course choices you initially listed are full.
• Double check that all holds on your account are removed. Follow-up on any holds, if needed.

During Registration
• Be available to register on MyMercer at your assigned time. *Note: you will receive an error message if you try to access the Online Registration portal before your assigned time.*
• If completing Mercer summer classes that happen to be prerequisites for fall semester coursework, select the “summer” pull down menu and add those classes prior to selecting your fall courses.
• Be patient: the system may be slow. The spinning wheel indicates that the request to access Online Registration is being processed. When you refresh the screen, it starts the access request over again, further delaying entrance into the system. Contact IT Helpdesk for further assistance with technology issues related to MyMercer.
• When using Quick Add, you must type the course exactly as it appears—for CLA PSY 101.001, you would enter: Top box *(Note: the period must go in the top box)*: CLA PSY 101. Bottom box: 001
• Don’t panic when classes begin to close; use alternate times and/or courses to complete your registration.
• Click “Proceed to Final Step” and “Register/Drop” to FINALIZE your registration.

After Registration
• Follow-up with the Registrar’s Office ASAP if you experience difficulty with registration.
• Discuss any changes to your schedule with an advisor to ensure the adjustments still uphold your graduation plan.
• Waitlists should be a last resort, as they do not always result in a seat in the desired course for next semester. It is a better option to pursue an open seat 1) in another section, 2) with another instructor, or 3) in another course all together that fulfills the academic requirement.
• **Seek full-time status (at least 12 credit hours).** *Note: waitlisted courses to not qualify as “registered” courses.* This means if you are enrolled in 8 hours—but waitlisted for 2 additional courses—you are not considered a full-time student and may forfeit full-time financial support for the semester until you are enrolled in 12+ credit hours.
• If necessary, adjust your schedule based on your most current semester grades.
• Based upon your academic experiences, think about adjustments to strengthen your study habits next semester.

Registration Timeline

<table>
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<tr>
<th>Date</th>
<th>Event</th>
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<tbody>
<tr>
<td>Monday, March 18</td>
<td>E-mail from Registrar outlining advisor and registration details</td>
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<tr>
<td>Monday, March 18-Registration</td>
<td>Advising Appointments</td>
</tr>
<tr>
<td>Wednesday, March 20, at 10:00 a.m.</td>
<td>Foreign Language Placement Exam, in STN, Lab 135</td>
</tr>
<tr>
<td>Monday, March 25, at 10:00 a.m.</td>
<td>Foreign Language Placement Exam, in STN, Lab 135 &amp; Math Placement Exam, in STN, Lab 133</td>
</tr>
<tr>
<td>Two days before your registration</td>
<td>Double check ALL HOLDS on MyMercer are removed</td>
</tr>
<tr>
<td>Monday, April 1, at 6:00 p.m.</td>
<td>Priority Registration</td>
</tr>
<tr>
<td>Tuesday, April 2, at 6:00 p.m.</td>
<td>Senior Registration</td>
</tr>
<tr>
<td>Thursday, April 4, at 6:00 p.m.</td>
<td>Junior Registration</td>
</tr>
<tr>
<td>Monday, April 8, at 7:30 a.m.</td>
<td>Sophomore Registration</td>
</tr>
<tr>
<td>Tuesday, April 9, at 7:30 a.m.</td>
<td>First-Year Registration</td>
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